



China Eastern Airlines Co., Ltd.

Rome Office

**Flight Attendant
Recruitment
2017**

Selection Requirements

Updated 28 April 2017

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Fly with China Eastern Airlines, be part of the excellent SKYTEAM!

China Eastern Airlines Co., Ltd. is looking for customer-friendly people with a positive attitude and high standards of professionalism, and who genuinely enjoy helping customers, solving problems, and building our reputation for great service.

Accordingly, China Eastern Airlines Co., Ltd. Rome Office hereby announces that ten candidates (or more, if deemed necessary) will be recruited in Italy to be trained as Flight Attendants. To that end, the present document has been issued and made public to serve as a reference for the recruitment process.

Job Description

Flight Attendants or cabin crew are members of an aircrew employed by airlines primarily to ensure the safety and comfort of passengers aboard commercial flights and business jet aircrafts. As a general rule, China Eastern's Flight Attendants are required to be based in Shanghai, China.

Recruitment Process

Applications shall be submitted, in English, either via e-mail (cv@chinaeastern.it)¹ or registered mail to our Rome Office (Via Barberini 86 – 00187 Rome) within 20 May 2017. If sent via e-mail, both the header of the e-mail and the .pdf file of the CV attached to it must be named as follows:

RECRUITMENT_2017_SURNAME_NAME

All CVs must contain a full-length picture and a passport-size picture of the applicant. Said pictures are supposed to help the applicants convey an image of friendliness and professionalism, and therefore, it is advisable to be dressed formally and properly groomed.

¹ The applicants who have already sent their CVs to info@chinaeastern.it are kindly asked to send again their CVs again to cv@chinaeastern.it

All updates about the recruitment process and timetable will be published on the relevant Facebook group www.facebook.com/groups/mu4it.recruitment. All applicants are invited to join and frequently check this page.

An appropriate number of applicants shall be selected to attend the official selection, which shall take place in Rome, indicatively at the end of June 2017. If deemed necessary, before the official selection takes place, the applicants may be asked to attend a preliminary interview, either directly at our office or remotely.

The applicants who are selected as Flight Attendants candidates shall attend a training course at China Eastern's training facilities. The candidates who successfully complete their training and probation will be promoted to Flight Attendants and employed aboard China Eastern's commercial flights and business jet aircrafts.

Benefits

- Higher base salary + hourly payment
- Various types of allowances and bonuses
- 30 days annual leave
- Upscale staff accommodation
- Fly with one of the top air companies in the world
- Fly on international flight routes
- Rapid promotion opportunities & career development

Qualifications & Experience

Priority in selection shall be given to the candidates who best fulfil the requirements listed below. China Eastern reserves the right to accept and evaluate other CVs that may be of particular interest to the company even if they do not fully comply with the said requirements.

- Minimum arm reach of 212 cm on tip toes, in order to be able to reach emergency equipment on all aircraft.
- Height:
 - Female - between 163 and 175 cm
 - Male - between 173 and 185 cm
- Age: between 18 and 32 years old.
- No tattoos or human body art that can be visible when wearing uniforms.
- Physically fit to meet the civil aviation medical standards of China.

- Educated to junior college level (for Italy: “Laurea Triennale”) or beyond, with strong problem-solving abilities. Applicants below 21 years must have least earned a high school degree, preferably in tourism or foreign management.
- Fluent in spoken and written Italian and English (additional languages, especially Mandarin Chinese, are desirable).
- Charming, friendly, team-orientated personality.
- Flexible in terms of irregular working schedule, including evenings and holidays.
- Positive attitude with a natural ability to provide excellent service in a team environment and when dealing with people from many cultures.
- Must be willing to be based in Shanghai, China.

Tips for preparing for the interview

When attending your interview and any other selection formality, please make sure you observe a business-formal dress code. Also, please bring with you a copy of your CV, a copy of a valid passport, and two 5*5 cm photos.

About China Eastern Airlines

Headquartered in Shanghai, China Eastern Air Holding Company (CEAH) is among China's three major air transportation groups. As a result of consolidation and resource integration through the years, CEAH has evolved into an integrated service system focusing on the core business of civil passenger and cargo transportation, as well as a range of additional businesses including general aviation, aviation catering, import and export, financial futures, advertising media and industrial investment. As the core of CEAH, China Eastern Airlines Co., Ltd. (CEA) became the first Chinese airlines to be listed on the New York, Hong Kong and Shanghai stock exchange in 1997. CEAH operates a fleet of over 510 aircraft, serves 80 million passengers globally every year and ranks in the top ten of many operating indexes including fleet size and passenger volume. As a member of the SkyTeam Alliance, CEA has, through connecting with the Alliance, built an air network starting from the Shanghai hub and reaching 1052 destinations in 177 countries and regions around the world.

Rome, 28 April 2017.

