



Camera di Commercio Italiana in Cina

中国意大利商会

China-Italy Chamber of Commerce

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Career Day 2020

Job Description

Position: IT Helpdesk

Job Description (100 words):

- Support Shanghai commercial office helpdesk, such as (but not limited to) set up and start-up of new computers, printers and standard software;
- Development and administration of telephone system, IT system and network;
- Manage troubleshooting analyzing problems and following-up with central IT functions;
- Understand local business processes and central IT systems in order to train and support users;
- Development and ensuring of IT security (know how protection, external / internal threats, data back up, etc);
- Fix Asset management for computer, printer, server and other IS related equipment;
- Management of external service providers in the field of software and hardware.

Job location: Shanghai

Type of job (full-time, part-time, internship): Full-time

Required experience: N/A

Starting date: July, 2020

Salary (if indicated): N/A

Candidates' requirements (100 words)

- Bachelor Degree in Information Technology or related disciplines;
- Initiative and drive, good communication skills;
- Good experience of Windows client-server architecture. Windows server 2008-2012. Mi-crosoft architecture, software installation, support and troubleshooting, active directory, server roles DMC, DFS, SCCM, SRV;
- Overall knowledge and hands-on experience in LAN/WAN networking;
- Knowledge of virtualized environment (vmware).



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Company Information

Company Name: **Pirelli Tyre Co., Ltd.**

Company Description (100 words):

Pirelli was founded in Milan in 1872 and today stands as a global brand known for its cutting edge technology, high-end production excellence and passion for innovation that draws heavily on its Italian roots.

Pirelli, a Pure Consumer Tyre Company, has a particular focus on the High Value, a segment which includes product with high technological content and value. With 19 production plants in 12 countries and a commercial presence in over 160, Pirelli has around 31,600 employ-ees and had a turnover in 2019 of about 5.3 billion Euro, it is among the world's major produc-ers of tyres and associated services and the only one focused solely on the Consumer tyre market, which includes tyres for cars, motorcycles and bicycles.